

ZooTampa Parking Information and Q&A

ZooTampa's parking lot is monitored by the City of Tampa's Parking Division. A daily parking fee of \$10 paid through the Park Mobile system applies to all non-members including those with a Zoo Fun ticket (Pay for a Day, Come Back All Year).

MEMBERSHIP HAS ITS PERKS!

Members enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season.

To avoid receiving a parking citation, members must register their vehicle(s) with their memberships.

We are making registering easy and hassle-free!

New and renewing members are able to add up to two license plates to their account during purchase. Current members whose memberships are valid after January 2026, can simply fill out the form found on our website or stop by the special Guest Services booth located to the left of the entry turnstiles.

Thank you for your support of ZooTampa. Your visit helps us support our mission to save wildlife and protect the world we share.

FREQUENTLY ASKED QUESTIONS:

Why did ZooTampa add paid parking?

The addition of paid parking allowed for the recent transformation of the parking lot and front gate plaza which added more parking spaces, greater ease of entry and exit from the Zoo, and enhanced the overall safety of the parking lot and picnic area. Furthermore, it ensures that ZooTampa continues to be a pillar in our community that reflects the vibrancy of the Tampa Bay Area.

How much does it cost to park at ZooTampa?

Parking costs \$10 for the day.

How do guests pay for parking?

Guests can pay for parking through the Park Mobile app or by using the Park Mobile stations located throughout the parking lot.

Do Zoo Fun ticket holders (Pay for a Day, Come Back All Year) have to pay for parking?

Yes, Zoo Fun ticket holders have to pay \$10 to park each time they visit the Zoo.

Will there be preferred parking for members?

No, we no longer have a preferred parking area for members.

How do members register their vehicle(s)?

We are making it extremely easy for guests to register their vehicles through three hassle-free options:

- 1- Add your license plate number during the purchase or renewal of a membership
- 2- Fill out the form online
- 3- Stop by the guest services booth located at the front of the Zoo.

How many vehicles can members register?

Each membership regardless of type (Pair, Trio, Quad, Family) is allowed to register up to two vehicles.

Can members change their registered license plate(s)?

The only way that a member can change their registered license plates is by calling ZooTampa at 813-935-8552 or by visiting the Guest Services office.

How is the parking lot monitored?

The City of Tampa's Parking enforcement team monitors the parking lot throughout the day and issues parking citations for nonregistered member vehicles or guests who haven't paid the parking fee through the Park Mobile system.

Do I have to pay for parking if I am visiting the Zoo for the first time and buy a membership?

Yes, however, the Zoo will reimburse the guests the \$10 parking fee in the form of a voucher that can be redeemed towards the purchase of food or merchandise.

Is there be a charge to park in the overflow lots across the street from the Zoo?

During high peak attendance periods and consumer events, the Zoo utilizes overflow lots. Some lots require a parking fee, others may offer free parking. Please check for signs in the lot you have parked.

Is accessible/handicap parking free?

No. The \$10 parking fee applies to all spots in the parking lot.

How much is the fine if a guest receives a parking citation?

The City of Tampa's Parking Division issue citations of approximately \$30 for anyone parked who did not pay for parking through the ParkMobile system or is not a ZooTampa member or employee.

Once I register will I also receive free parking in other City of Tampa lots managed by ParkMobile?

No, free parking for members is only valid for parking at ZooTampa.

Do I have to pay for parking if I am attending a private (social or corporate) event at the Zoo?

Yes, the parking charge applies to all guests who are not members.

If you are attending an event, check with the host of the event to see if they have made special arrangements for parking. If free parking has been arranged as part of the event, your host will provide you with a code. This code is necessary to waive the parking fee once you input your car's license plate in the ParkMobile system. Codes are only valid at the parking stations and not through the ParkMobile app.

Do I have to pay for parking if I am attending a meeting or interview at the Zoo?

Yes, the parking charge applies to all guests who are not members. If you are attending a meeting or interview at the Zoo, please ask your contact to provide you with a code. This code is only valid for the day issued. The code is necessary to waive the parking fee once you input your car's license plate in the ParkMobile system.

Do I have to pay for parking if I am chaperoning a field trip at the Zoo?

Yes, the parking charge applies to all guests who are not members.

Do I have to pay for parking if I have a ZooVIP card?

ZooVIP cards function like memberships, therefore, Zoo VIP card holders enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season. Zoo VIP card holders' vehicle license plate numbers must be registered with ZooTampa to receive free parking. Guests of ZooVIP cardholders required to pay the parking fee.

Do I have to pay for parking if my child attends Zoo School and has an ECE membership card?

ECE card holders enjoy free parking during regular operating hours, consumer events, and extended hours during the Spring season. Parents must register their cars through Zoo School to receive free parking.