

ZooTampa Face Covering/Mask Policy

Updated: 8/21/20

Guest Policy:

ZooTampa is principally an outdoor fresh-air experience; therefore, when outside on zoo grounds, guests who maintain proper social distancing are not required to wear facemasks. However, every guest entering the zoo is strongly encouraged to wear a mask, and ZooTampa will provide disposable masks free of charge to anyone who needs one.

Guests are required to wear masks at our limited indoor venues which include, retail shops, restrooms, restaurants (except while seated for dining) and Manatee Mangrove. Additionally, masks are required during our behind-the-scenes Signature Encounters, Giraffe Meet & Greet, Expedition Africa Safari Tram ride and while in the tram queue line. In response to CDC guidelines, masks or face coverings must fit snugly against the face, cover the nose and mouth and be secured under the chin. The only exception to mask use will be for children under the age of 3.

Acceptable face coverings

- Face coverings must be made from a cloth or other barrier material that prevents the discharge, release, and expulsion of respiratory droplets from a person's nose or mouth.
- If you are wearing a face shield, you must also wear a mask.

Unacceptable face coverings

- Face coverings with mesh material, or holes of any kind
- Face coverings that do not securely and fully cover a guest's nose and mouth
- Face shields without masks

In accordance with the US department of Justice, the American Disability Act (ADA) does not provide blanket exemption to people with disabilities from complying with legitimate safety requirements necessary for safe operations. To ensure the health and safety of everyone, any guest who is not able to wear an acceptable face covering will be restricted to our outdoor areas which make up more than 90% of our zoo.

Employee Policy:

Mask use is required for all employees that have direct interaction or are in close proximity to guests. Masks must fit snugly against the face, cover the nose and mouth and be secured under the chin. Only ZooTampa branded cloth masks, 3-ply disposable paper masks or KN95s are acceptable.

In back areas and offices, employees will be required to wear their mask while in proximity to other people (within 6 feet). Employees will be required to wear the appropriate mask and

additional PPE while in areas that have specific safety protocols to include the hospital, commissary, animal buildings/habitats and restaurants.